

# QUALITY POLICY

LM WIND  
POWER

## QUALITY STARTS & STOPS WITH ME

We have a **Zero-Defect Culture**.  
We deliver high-quality products and services enabling optimal turbine availability for our customers.  
We are proud to be seen as the **reliable** quality partner

We prioritize **Safety, Quality, Delivery, Cost** - in that order!  
We only Start Work when it is Safe and Quality is assured, and we **Stop Work** when they are not

We execute a data-driven, fact-based, team-oriented and structured problem-solving approach to **continuously improve** our processes and drive performance.  
We apply experience, good practices and **lessons learned** to strengthen our products and services

We deliver high quality with focus, guided by **standard work** and **lean** principles.  
We comply with all applicable requirements.  
We strive for performance excellence through both compliance planning and process development

**Deliver a  
World-Class  
Customer  
Experience**

Zero Defect Mindset

SQDC Culture

Continuous Improvement

Lean & Standard Work

**Irina Sova**  
Head of Quality



**Hanif Mashal**  
CEO

